

Dear CCFD Patients and New Patients to our Practice,

We would like to inform you of some of the extra measures we are taking internally in addition to our normal, stringent adherence to OSHA and CDC guidelines regarding sterilization and infection control. We take this very seriously and your safety is our utmost concern.

1. We will look a little different to you! Due to the nature of our occupation, we will be wearing additional personal protective equipment (PPE). It is for your safety and ours.
2. All staff will be monitored for health with daily temperature and symptoms checks. We will utilize rapid testing for the team and incoming patients when it becomes readily available.
3. We are modifying our scheduling to allow fewer people in the office at one time and reduce waiting time and allowing additional time for enhanced cleaning and infection control protocols.
4. We will disinfect all common touch surfaces in the reception room, front desk, check-out desk and patient restroom areas. Every hour on the hour, the "high touch" surfaces will be wiped down with disinfecting solutions.
5. There will be availability and required usage of hand sanitizer throughout the office for patients and staff before and after using pens, clipboards or any physical transactions.
6. Plexiglas and glass shields have been installed at the front desk reception and check out areas.
7. Signage will be present in the office with OSHA and CDC adherence guidelines for surface contact and droplet precautions.
8. Utilizing all of the technology we have available to us, we will accomplish as many paperwork and transactions electronically as possible.
9. We have invested in a state-of-the-art air filtration system using clean room technology. Each treatment room, as well as our reception area, will have a dedicated 6 stage filtration system that changes the air in the room once every two minutes and re-circulates it through a HEPA filter that removes 99.995% of all aerosol particles to a level of 0.1 microns. This includes bacteria and viruses.

The bottom line is that we are doing everything we possibly can to ensure your safety while providing you with the excellent service and treatment that you are accustomed to. Our aim is to go above and beyond what is "required" in the best interest of you, our valued patient. These times continue to be trying and difficult, but we believe it will make us better in the end as we re-evaluate how things are done. Change is disruptive but can result in significant improvements and innovations in the end. We appreciate your patience and continued patronage during this unprecedented time and we can't wait to see your smiling faces in our brand-new office!

-Dr. Dave and Dr. Ryan